

Clarity Pharma Ltd, was founded in 1999 and are one of the leading Pharmaceutical & Health Distribution services. Providing bespoke end-to-end distribution services combined with the latest market insights and strategies. We work with several manufacturers providing storage and distribution, supplying to full & short line wholesalers, pharmacies, GP surgeries and hospitals.

Clarity Pharma is looking to expand our Warehouse team and we are looking for a 3PL Team Leader to join us.

Role and Responsibilities:

- To be responsible for the management of the Warehouse Operatives that work on the 3PL account, currently 2 people but will be increasing.
- To be the Primary point of contact for the 3PL client and to manage their expectations, accordingly, escalating where necessary to your line manager.
- To be responsible for picking and packing all the products, always ensuring a high level of accuracy and in accordance with the contractual SLA.
- To receive, check, book in, and store goods in line with required GDP regulations.
- To be responsible for understanding and rolling out all related SOPs.
- To be responsible for ensuring all operational procedures are fully adhered to at all times in line with the SOP.
- To ensure that the quality of service required by the customers is achieved, through accurate receipting, picking, packing, and dispatching.
- To operate safely and with due regard to Health and Safety policies and procedures,
- To be actively involved in continuous improvements to Health and Safety within the warehouse.
- To undertake routine stock checks.
- To undertake all warehouse training applicable in line with your role.
- To communicate job role expectations to warehouse operatives and coach employees when required.
- To determine staffing levels in line with the contractual forecasts and assign workload where appropriate.
- To identify areas of improvement, establish innovative working procedures for the warehouse and raising these with the Director of Operations when required.
- To liaise with outsourced hauliers to ensure safe delivery of all despatched orders.

Person Specification:

- Previous Team Leader/Management experience- E
- A passion to learn all aspects of the role and 3PL client
- High degree of accuracy, numeracy, and literacy
- Excellent communication skills at all levels
- Computer literate and confident using technology

- A positive “can do” attitude ultimately resulting in the best customer experience possible.
- Punctual, well organised, and hard working

Benefits:

- Opportunities for career progression
- On-site parking
- Company socials
- 25 days holiday + 'Birthday Club'
- To be part of an exciting & growing company with a great team

If you believe this role could be a good match, please apply now!